



INTER-OFFICE MEMO

To: Maureen Anderson
Confidential Assistant, Financial Services

From: Liina Marshall
Manager, Access Transit

Date: January 23, 2014

Re: **FOI Request – 2014/012**

In response to the above FOI request, please find our reply below.

The above mentioned FOI request asks for: *“The number of HandyDART service hours delivered in calendar years 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, and 2013.”*

The data is provided below.

HandyDART service hours delivered					
2002	442,780				
2003	472,159				
2004	492,866				
2005	500,911				
2006	519,480				
2007	548,858				
2008	592,433				
2009	515,435				
2010	593,840				
2011	602,823				
2012	591,599				
2013	581,007				

NOTES: 1) 2009: a strike year (essential services only from Oct 25 to Dec 31)
2) 2013: 10,000 hours transferred to Pilot Taxi Project

Sincerely,
Liina Marshall